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**FOR IMMEDIATE RELEASE – March 19, 2007**

## Working Solutions Earns MVP Award

Working Solutions, the leading provider of home agent solutions, has been awarded a MVP Award by *Customer Inter@ction Solutions* magazine. MVP Quality Award winners were recognized in the February issue of *Customer Inter@ction Solutions*.

Presented annually, MVP Quality Awards are considered among the most prestigious honors in the contact center industry. MVP Awards are bestowed on contact centers that demonstrate the highest commitment to quality, customer satisfaction and high ethical standards. Recipients are honored for their innovation and excellence in areas like training, quality control, technology, work environment and public service.

Award winners are also recognized for their superior performance on behalf of their clients. In particular, MVP recipients are celebrated for their ability to consistently integrate their people, strategies and tools to produce superior quality and results for their clients. *Customer Inter@ction Solutions* also recognized Working Solutions with its “TMC Seal of Approval” as a recognized vendor in 2007. Working Solutions is one of only four service agencies to hold this honor.

According to Tim Houlne, Working Solutions’ CEO, “The MVP Award further demonstrates that Working Solutions remains among the elite service agencies in the industry. We have created something very special at Working Solutions and are honored to be recognized on behalf of our quality for our client partners.”

### **About Working Solutions:**

Founded in 1996, Working Solutions has emerged as the leading provider of remote home agents to Fortune 1000 enterprises. Through its network of 28,000 high quality agents and industry-experienced leadership, Working Solutions delivers flexible solutions for improved financial results and superior customer experiences.

### **About Customer Inter@ction Solutions:**

*Customer Inter@ction Solutions* is the leading magazine in the CRM, call center and teleservices industries. Published by the Technology Marketing Corporation (TMC), *Customer Inter@ction Solutions* has been referred to as “The Bible of the industry” by *The Wall Street Journal* and “The standard industry source” by *Fortune*.

